

Separation from Employment Withdrawal Request Governmental 457(b) Plan

Massachusetts Deferred Compensation SMART Plan - Mandatory OBRA

98966-02

When would I use this form?

When I am requesting a withdrawal and I am no longer employed by the employer/company sponsoring this Plan.

Additional Information

- For purposes of this form, the terminology 'Separation' is the same as 'Severance', 'Employment' is the same as 'Service' and 'Withdrawal' is the same as 'Distribution'.
- By logging into my account on the website at www.mass-smart.com, I may track the status of this withdrawal request.
- For questions regarding this form, refer to the attached Participant Withdrawal Guide ("Guide"), visit the website at www.mass-smart.com or contact Service Provider at 1-877-457-1900.

| What is my personal information? | | | (Continue to the next section after completing |
|--|---|---|--|
| Account extension, if applicable, identifies the transferred to a beneficiary due to participe death, alternate payee due to divorce or a participation with multiple accounts. | ant's | | |
| | Account Extension | U.S. Social Security N | Number or U.S. Taxpayer Identification Numb |
| | | AA at a sa Sta all O d'alla | |
| | | (Must provide all 9 digits | 1 1 |
| Last Name (The name provided MUST match the name or | | st Name M.I. | Date of Birth (mm/dd/yyyy) Required |
| | , | | Daytime Phone Number |
| Mailing Address on My Account | | | () |
| | | | Alternate Phone Number |
| City | State | Zip Code | |
| I have confirmed the address on my smart.com. If the address on my accobe processing delays. If I require an address change, do the 'My Signature Notarization' sec signature notarized. | unt does not match the add | ress provided above, there will ress above. I must complete | |
| TOWN OF WAK | | | |
| Division/Payroll Center | | | |
| • | | | |
| By providing my mobile number and/or messages and/or emails related to this remails related to the remails re | equest. | • | |
| By providing my mobile number and/or messages and/or emails related to this re | equest. | • | |
| By providing my mobile number and/or messages and/or emails related to this remails Phone Number - Standard data fees Email Address Select One (Required): I am a U.S. Citizen or U.S. | equest. s and text messaging rates may Resident Alien. | v apply based on my carrier. | |
| By providing my mobile number and/or messages and/or emails related to this remails related to this remails. Mobile Phone Number - Standard data fees Email Address Select One (Required): I am a U.S. Citizen or U.S. I am a Non-Resident Alier | equest. s and text messaging rates may Resident Alien. | • | |
| By providing my mobile number and/or messages and/or emails related to this remails Phone Number - Standard data fees Email Address Select One (Required): I am a U.S. Citizen or U.S. | equest. s and text messaging rates may Resident Alien. n or Other. (Complete 'Non-R | v apply based on my carrier. | |
| By providing my mobile number and/or messages and/or emails related to this remails re | equest. s and text messaging rates may Resident Alien. or Other. (Complete 'Non-R | v apply based on my carrier. | |
| By providing my mobile number and/or messages and/or emails related to this remails re | Resident Alien. or Other. (Complete 'Non-Ray of Residence: wal? | v apply based on my carrier. | |
| By providing my mobile number and/or messages and/or emails related to this remails related to the remails related to the remails related to this remails related to the remails related to the remails related to this remails related to the remails related to this remails related to the remails | Resident Alien. or Other. (Complete 'Non-Ray of Residence: wal? | v apply based on my carrier. esident Alien or Other Certification' | (Continue to the next section after completi |
| By providing my mobile number and/or messages and/or emails related to this remails related to the remails related to this remails related to the remails related to this remails related to the remails related to this remails related to this remails related to this remails related to the remails related to t | Resident Alien. or Other. (Complete 'Non-Ray of Residence: wal? | esident Alien or Other Certification | (Continue to the next section after completi |

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|-----------|------------|------|-----------------------------|----------|
| Last Name | First Name | M.I. | U.S. Social Security Number | Number |

| С | What type of withdrawal a 100% withdrawal will be the Maxin | nd how much am I requesting? mum Amount Available | (Continue to the next section after completing.) |
|---|--|--|--|
| | Effective Date: | (Required if requesting a future dated with will be processed as soon as administrat | drawal within the next 180 days. If left blank and request is in good order, withdrawal ively feasible.) |
| | Amount 100 % OR | \$ Contribution | sount is not provided, 100% of the account balance will be liquidated. Source: |
| | • | ey sources from this withdrawal. | stantan a dallan anacust Danasitanaa ara unausilahla |
| | • . | | st enter a dollar amount. Percentages are unavailable. |
| | • | ount I will receive after applicable income taxes a | |
| | • | | requested after applicable income taxes and fees are withheld.) |
| | | Portion Payable to Me and the Remainin | = |
| | a dollar amount. Percentage | es are unavailable.) | Payable to Me Amount is to fulfill my Required Minimum Distribution, I must enter |
| | · | mount I will receive after applicable income taxes | |
| | • | | nt requested after applicable income taxes and fees are withheld.) |
| | | 100 % of the remaining balance | |
| | Eligible Retiremen | t Plan: □ 401(a) □ 401(k) □ 403(| (b) Governmental 457(b) |
| | Traditional IRA | Roth IRA (Taxable event - Subje | ct to ordinary income taxes) |
| | account balance will be liquid | lated. | Withdrawal If a percentage or dollar amount is not provided, 100% of the |
| | _ | □ 401(a) □ 401(k) □ 403(b) | ☐ Governmental 457(b) |
| | Amount% C | DR \$ | |
| | Traditional IRA Ar | mount% OR \$ | _ |
| | ☐ Roth IRA Ar | nount% OR \$ | (Taxable event - Subject to ordinary income taxes) |
| | Required Minimum Distribut | ion | |
| | employer/company spon | | age 70% or older by the end of this year, I am no longer working for the fied my required minimum distribution for this year, my required amount |
| | Required Minimum Distri | ibution Amount \$ | |
| | Also complete Required | Minimum Distribution portion of the 'How w | vill my income taxes be withheld?' section. |
| | · · · · · · · · · · · · · · · · · · · | · | -time Transfer (Attach a Letter of Acceptance) |
| | Amount% or \$ | | |
| | ☐ Periodic Installment Paym | nents (Complete the information below.) | |
| | | lish a new Periodic Installment Payment. | |
| | · · · · · · · · · · · · · · · · · · · | - | |
| | | an existing Periodic Installment Payment. | of \$ or% and at the same time I am requesting |
| | this Periodic Installment | Payment. | |
| | • | unt I will receive after applicable income taxes an | |
| | | | equested after applicable income taxes and fees are withheld.) |
| | , | Pate:/(1st - 28th only) | |
| | Frequency - Select One: | ☐ Monthly ☐ Quarterly ☐ Se | mi-Annually 🚨 Annually |
| | Payment Type - Select One | : Amount Certain (Gross Amount Or | ıly) \$ |
| | | Period Certain (Specific Number of | Years) |
| | | | ted to Required Minimum Distribution at age 70½ (Must have at least one ppy of Birth Certificate or Driver's License) |
| D | If I am requesting a Rollover or Tr To whom do I want my wit Do not complete if requesting Pay | hdrawal payable? | (Continue to the next section after completing.) |
| | This is an irrevocable election | on and I am responsible for forwarding the | listed below and will be sent to me at the address on my account. se payments to the new Trustee/Custodian/Provider in a timely manner. vider in any other address section will not be acted upon. |
| | Name of Trustee/Custodian/Provide | er - Required (To whom the check is made payab | le) Account Number |
| | Retirement Plan Name (if applicable | a) | |

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|-----------|------------|------|-----------------------------|----------|
| Last Name | First Name | M.I. | U.S. Social Security Number | Number |

| - 1 | How o | I ob | want n | nv | proceeds | delivered ⁴ | ? |
|-----|-------|------|--------|----|----------|------------------------|---|
|-----|-------|------|--------|----|----------|------------------------|---|

(Continue to the next section after completing.)

Select a delivery method for each set of proceeds, if applicable. Delivery of payment is based on completion of the withdrawal process, which includes receipt of a complete request in good order.

• If I would like to make a change to what I previously selected, I must cross-out and initial the change(s). If I do not initial all changes, all proceeds will be sent by United States Postal Service ("USPS") regular mail.

Rollover/Transfer Delivery Options

- Rollover/Transfer proceeds will be made payable to the Trustee/Custodian/Provider listed above and will be sent to me at the address on my account.
- I must choose from the 2 delivery options listed below. If I do not select a delivery option for my rollover/transfer proceeds, they will be sent by USPS regular mail.

☐ Check by USPS Regular Mail

- Estimated delivery time is up to 5 business days.
- · No additional charge.

□ Check by Express Delivery

- Estimated delivery time is 1-2 business days.
- · A non-refundable charge of up to \$25.00 will be deducted, in addition to any withdrawal fees, for each transaction.
 - For example, if I elected to make a full withdrawal with a portion payable to me and the remainder rolled over to an eligible plan, there will be 2 different transactions and I may be charged up to a total of \$50.00 for the Express delivery fees.
- · Available for delivery, Monday Friday, with no signature required upon delivery.
- If address is a P.O. Box, check will be sent by USPS Priority Mail and estimated delivery time is 2-3 business days.

Payable to Me Delivery Options

I must choose from the delivery options listed below. If I do not select a delivery option for my other proceeds, they will be sent by USPS
regular mail.

Check by USPS Regular Mail

Estimated delivery time is up to 5 business days.

· No additional charge.

□ Check by Express Delivery

- Estimated delivery time is 1-2 business days.
- · A non-refundable charge of up to \$25.00 will be deducted, in addition to any withdrawal fees, for each transaction.
 - For example, if I elected to make a full withdrawal with a portion payable to me and the remainder rolled over to an eligible plan, there will be 2 different transactions and I may be charged up to a total of \$50.00 for the Express delivery fees.
- · Not available for Periodic Installment Payments.
- · Available for delivery, Monday Friday, with no signature required upon delivery.
- If address is a P.O. Box, check will be sent by USPS Priority Mail and estimated delivery time is 2-3 business days.

□ Direct Deposit via New Automated Clearing House ("ACH")

- I understand that to establish Direct Deposit via ACH, in addition to including the required documentation requested below, I must have my signature notarized in the 'My Signature Notarization' section of this form. If either the required documentation is not attached or my signature is not notarized, ACH will not be established on my account and a check will be mailed to the address on my account.
- Estimated delivery time is 2-3 business days.
- · A non-refundable charge of up to \$15.00 will be deducted, in addition to any withdrawal fees, for each transaction.
- · Not available for Direct Rollovers/Transfers.
- · Available for Periodic Installment Payments at no charge.
- If I have requested a periodic installment payment and my first payment processing date does not allow for the 10 day pre-notification process, I understand that my first payment will be sent by check to my address on my account.
- The name on my checking/savings account MUST match the name on file with Service Provider.
- If the Direct Deposit information is incomplete or illegible, then a check will be mailed to the address on my account to avoid any delays in processing.
- By entering banking information, I authorize Service Provider to access records from public and proprietary sources in order to validate that I am the owner of the bank account. This process will not affect my credit.
- Checking Account <u>MUST</u> include a copy of a preprinted voided check for the receiving account. I may also attach a letter on financial institution letterhead, signed by a representative from the receiving institution, which includes my name, checking account number and ABA routing number.
- Savings Account <u>MUST</u> include a letter on financial institution letterhead, signed by a representative from the receiving institution, which includes my name, savings account number and ABA routing number.

An ACH request **cannot** be sent to a prepaid debit card, business account or other retirement plan. By requesting my withdrawal via ACH deposit, I certify, represent and warrant that the account requested for an ACH deposit is established at a financial institution or a branch of a financial institution located within the United States and there are no standing orders to forward any portion of my ACH deposit to an account that exists at a financial institution or a branch of a financial institution in another country. I understand that it is my obligation to request a stop to this ACH deposit request if an order to transfer any portion of payments to a financial institution or a branch of a financial institution outside the United States will be implemented in the future. Service Provider reserves the right to reject the ACH request and deliver any payment via check in lieu of direct deposit.

□ Direct Deposit via Existing Automated Clearing House ("ACH")

- I have an existing ACH that has been on file for at least fifteen (15) days and I wish to use it for this Withdrawal request. If my ACH has not been established for at least 15 days, I must have my signature notarized in the 'My Signature Notarization' section of this form.
- Estimated delivery time is 2-3 business days.

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|---|---|---|---------------------------------------|--------------------------------|---------------------------------|--|--|--|--|
| | Last Name | First Name | M.I. | U.S. Social Security Number | Number | | | | |
| | How do I want my proceeds delivered? Select a delivery method for each set of proceeds, if applicable. Delivery of payment is based on completion of the withdrawal process, which includes receipt of a complete request in good order. | | | | | | | | |
| | A non-refundable charge of up to \$15.00 will be deducted, in addition to any withdrawal fees, for each transaction. Not available for Direct Rollovers/Transfers. Available for Periodic Installment Payments at no charge. If I have requested a periodic installment payment and my first payment processing date does not allow for the 10 day pre-notification proces I understand that my first payment will be sent by check to my address on my account. Complete the information below in order to properly identify the ACH account. If the Direct Deposit information is incomplete or illegible, then a check will be mailed to the address on my account to avoid any delays in processing. By entering banking information, I authorize Service Provider to access records from public and proprietary sources in order validate that I am the owner of the bank account. This process will not affect my credit. | | | | | | | | |
| | Bank Information | | | | | | | | |
| | Bank Account Nickname (Optional) | | Bank or Financial Institution Name | | | | | | |
| | Last 4 digits of the Bank Account Number | | | | | | | | |
| | I understand that to have my proceeds sent as a Wire transfer, in addition to including the required documentation requested below, I must have my signature notarized in the 'My Signature Notarization' section of this form. If either the required documentation is not attached or my signature is not notarized, my proceeds will not be sent by Wire transfer and a check will be mailed to the address on my account. Estimated delivery time is 1-2 business days. A non-refundable charge of up to \$40.00 will be deducted, in addition to any withdrawal fees, for each transaction. Not available for Direct Rollover/Periodic Installment/Transfer Payments. MUST include a letter on financial institution letterhead, signed by a representative from the receiving institution, which provides the wire transfer instructions. The letter must include the following wire transfer information: Bank Name, complete Bank Mailing Address, including City, State and Zip Code, Account Name, Account Number, ABA Routing Number and 'For Further Credit to' Name and Account Number. Additional fees may apply at the receiving financial institution. Service Provider is not responsible for inaccurate wire transfer instructions. | | | | | | | | |
| = | Non-Resident Alien or Other Ce Only Complete if I indicated I am a non-r | | der Section A of this fo | rm. (Continue to the | next section after completing.) | | | | |
| | Do not complete if U.S. Citizen or U.S. Resident Alien was indicated in Section A of this form. Under penalty of perjury, if I checked Non-Resident Alien or Other in Section A of this form, my signature certifies that: I am the individual that is the beneficial owner of all the income to which this form relates or am using this form to document myself for chapter 4 purposes. I am not a U.S. person The income to which this form relates is: a. not effectively connected with the conduct of a trade or business in the United States, b. effectively connected but is not subject to tax under applicable income tax treaty, or c. the partner's share of a partnership's effectively connected income. I am a resident of the treaty country listed below under the "Claim of Tax Treaty Benefits" (if any) within the meaning of the income tax treaty between the United States and that country. I agree that I will submit a Form W8-BEN within 30 days if any certification made on this form becomes incorrect. Identification of Beneficial Owner | | | | | | | | |
| | Country of citizenship | | | Foreign tax identifying number | | | | | |
| | Permanent resident address (street, a | apt. or suite no., or rural | route) Do not use P | O. Box or in-care of address | | | | | |
| | City or town, state or province. Includ | e postal code where app | propriate. | Country | | | | | |
| | Mailing Address (if different from about | ve) | | | | | | | |

States and that country.

City or town, state or province. Include postal code where appropriate.

Claim of Tax Treaty Benefits (for chapter 3 purpose only)

I certify that the beneficial owner is a resident of _

| | | | | 98966-02 |
|-----------|------------|------|-----------------------------|----------|
| Last Name | First Name | M.I. | U.S. Social Security Number | Number |

How will my income taxes be withheld?

Not applicable if requesting a Transfer or Rollover, unless I need to satisfy my required minimum distribution.

(Continue to the next section after completing.)

I should refer to and read the attached 402(f) Notice of Special Tax Rules on Distributions and the Guide, as well as information from the Department of Revenue for my state of residence.

If applicable, I must attach IRS Form W-4P and/or my State Income Tax withholding form to make tax elections when required. In the event these forms are required for my withdrawal and not submitted, or in the event my withholding election(s) below are left blank or do not comply with the applicable Federal and State regulations, Service Provider will withhold taxes from this withdrawal in accordance with applicable Federal and State regulations.

Federal Income Tax

 Federal Income Tax will be withheld based on the reason and type of withdrawal I have selected.

I would like additional Federal Income Tax withholding (Optional):

% or \$

(This is in addition to any mandatory Federal Income Tax withheld based on the reason and type of withdrawal I have selected.)

Required Minimum Distribution Only (Age 701/2 or Older)

- Ten percent (10%) of my taxable distribution will be withheld for Federal Income Tax, unless I check the box below:
 - □ Do not withhold ten percent (10%) Federal Income Tax from my Required Minimum Distribution.

I would like additional Federal Income Tax withholding (Optional):

_____% or \$_

(This is in addition to any ten percent (10%) Federal Income Tax withholding)

State Income Tax

 State Income Tax withholding is mandatory in some states and will be withheld regardless of any election below. I would like additional State Income Tax withholding:

% or \$

(This is in addition to any mandatory State Income Tax withheld based on the reason and type of withdrawal.)

 Certain states allow an election for no State Income Tax withholding depending on the reason and type of withdrawal I have selected.
 For these states only, State Income Tax will be withheld unless I elect otherwise below.

If the checkbox is not marked below, I choose to have State Income Tax withheld from my withdrawal. I would also like to have additional State Income Tax withholding:

% or \$

(This is in addition to any elective State Income Tax withheld based on the reason and type of withdrawal.)

- □ Do not withhold State Income Tax (if election is permitted and I have attached the proper election form if required by my state).
- Certain states do not require mandatory State Income Tax withholding but allow to elect State Income Tax withholding depending on the reason and type of withdrawal I have selected.
- ☐ I would like State Income Tax withheld **Optional** State Income Tax withholding:

__% or \$_____

(If this optional income tax election is permitted. I also have attached the proper income tax election form if required by my state to elect this optional withholding).

Signatures and Consent (Signatures must be on the lines provided.)

(After receiving ALL required signatures, continue to the next section.)

My Consent (Please sign on the 'My Signature' line below.)

I acknowledge that I have read, understand and agree to all pages of this Separation from Employment Withdrawal Request, the Participant Withdrawal Guide and the 402(f) Notice of Special Tax Rules on Distributions and affirm that all information that I have provided is true and correct. I understand the following:

- Any election for a 100% withdrawal reflected on this Withdrawal Request form is effective for 180 days and also applies to any additional
 contributions or other residual amounts made or credited to my account for 180 days, subsequent to this 100% Withdrawal Request. I
 acknowledge and consent to the Plan's subsequent distribution of any such residual amounts in accordance with this election. If my 100%
 withdrawal is delivered via ACH, any contributions or residual amounts made or credited to my account within the next 180 days will be
 delivered via ACH, otherwise, my residual withdrawal will be delivered via check by USPS regular mail.
- It is my responsibility to ensure that this election conforms with all applicable provisions of the Internal Revenue Code (the "Code") and, if applicable, that the Plan into which I am rolling money over will accept the dollars.
- I am liable for any income tax and/or penalties assessed by the IRS and/or state tax authorities for any election I have chosen.
- Once a payment has been processed, it cannot be changed or reversed.
- In the event that any section of this form is incomplete or inaccurate, Service Provider may not process the transaction requested on this form and may require a new form or that I provide additional or proper information before the transaction can be processed.
- Funds may impose redemption fees on certain transfers, redemptions or exchanges if assets are held less than the period stated in the fund's prospectus or other disclosure documents. I will refer to the fund's prospectus and/or disclosure documents for more information.
- Under penalty of perjury, I certify that the U.S. Social Security Number or U.S. Taxpayer Identification Number shown in Section A is correct.
 I am a U.S. Person if I marked the U.S. Citizen or U.S. Resident Alien box in Section A of this form.
- Service Provider is required to comply with the regulations and requirements of the Office of Foreign Assets Control, Department of the Treasury ("OFAC"). As a result, Service Provider cannot conduct business with persons in a blocked country or any person designated by OFAC as a specially designated national or blocked person. For more information, please access the OFAC website at: http://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign-Assets-Control.aspx.

| | Last Name | | First Name | M.I. | U.S. Social Securit | y Number | Number | | | |
|--|---|---|--|--|---|----------------|--|--|--|--|
| Н | Signatures and Conse | nt (Sigi | natures must be on the lines provided.) | | (After receiving ALL re | quired signati | ures, continue to the next section.) | | | |
| | My Consent (Please sign of | My Consent (Please sign on the 'My Signature' line below.) | | | | | | | | |
| | to a withdrawal of the form less than 30 days 30 day period and affi Additional authentic My withdrawal may be other possible consi | vested after I rmative ation r be sub deration | account balance or elect a direct rol received the 402(f) Notice of Special ely elect a withdrawal from the accounay be necessary before my withdiject to fees and/or loss of interest | (f) Notice of Special Tax Rules on Distributions, I have the right to consider whether to consent or elect a direct rollover of any vested portion of the eligible rollover withdrawal. By signing this f) Notice of Special Tax Rules on Distributions, I affirmatively waive any unexpired portion of the wal from the account pursuant to this Separation from Employment Withdrawal Request form. before my withdrawal is processed and/or payment released. In the Plan and been advised of the fees and risks associated with my withdrawal, I may contact Service | | | | | | |
| | Any person who preson | ents a | a false or fraudulent claim is s | ubject | to criminal and civil p | enalties. | | | | |
| | Before signing this form: My signature must be notarized by a Notary Public if I am requesting Direct Deposit via New ACH or a Notary Public or my existing ACH has not been on file for at least fifteen (15) days or if my withdrawal request will include a change of addr. The date that I sign this form must match the date of the Notary Public signature. | | | | | | | | | |
| | , - J | | | | | | uired) | | | |
| | | | uired on this form. An electronic si | gnature | e will not be accepted and | d will resul | t in a significant delay. | | | |
| | My Signature Notarizat | ion | | | | | | | | |
| My signature notarization only required if requesting: Direct Deposit via New ACH or Wire Transfer Not required for Direct Deposit via Existing ACH unless established less than 15 days. Permanent Address Change - I would like the address on my account to be updated with this address. If I am requesting a check, I under that it will be mailed to this address. | | | | | | , , | | | | |
| | Mailing Address | | | | City | //State/Zip Co | odo. | | | |
| | | a (ava | ent California), places have your no | ton, con | • | /State/Zip CC | oue | | | |
| | Notice to California Nota | ries u | ept California), please have your no sing the California Affidavit and J he plan name, the plan number, the is request. | lurat Fo | orm the following items mu | | | | | |
| | The date I sign this form | in the | 'My Consent' section must match | the date | e on which my signature | is notarize | ed. | | | |
| | Statement of Notary | | NOTE: Notary seal must be visib | ole. | | | | | | |
| | | | This request was subscribed and s | worn (o | r affirmed) to before me | | | | | |
| | State of | _) | on this day of | , yea | ar, by | | SEAL | | | |
| | County of | | (name of participant) | | | ho | | | | |
| | Notary Public A handwritten signature i | is requ | uired on this form. An electronic si | gnature | • | | n expires/ / It in a significant delay. | | | |
| 1 | Where should I send th | nis for | rm? | | | | | | | |
| | Uploaded Electronically: Login to account at www.mass-smart.com Click on Upload Document | s to su | obtained, this form can be: OR Faxed to: Empower Retirement 1-866-745-5766 bmit I forms at Express Mail addresses. | OR | Sent Regular Mail to: Empower Retirement PO Box 173764 Denver, CO 80217-3764 | Er 85 | ent Express Mail to: mpower Retirement 515 E. Orchard Road reenwood Village, CO 80111 | | | |

Securities offered through GWFS Equities, Inc., Member FINRA/SIPC, and/or other broker-dealers. Retirement products and services provided by Great-West Life & Annuity Insurance Company, Corporate Headquarters: Greenwood Village, CO; Great-West Life & Annuity Insurance Company of New York, Home Office: New York, NY, and their subsidiaries and affiliates, including GWFS and registered investment advisers Advised Assets Group, LLC and Great-West Capital Management, LLC.

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STOP HERE: REFER BELOW FOR INSTRUCTIONS IF NECESSARY

Participant Withdrawal Guide - Governmental 457(b) Plan

The Separation from Employment Withdrawal Request

Before completing the form, please note the following information:

- I must be eligible to receive a withdrawal from my employer's Plan.
- All pages of the Separation from Employment Withdrawal Request form ("Withdrawal Form") must be returned <u>excluding</u> the Participant Withdrawal Guide and the 402(f) Notice of Special Tax Rules on Distributions.
- Neither this Guide nor this Withdrawal Form are intended to provide tax or legal advice. In the preparation of this Withdrawal Form, and where I deem appropriate, I will seek a consultation with my accountant and/or tax advisor.
- I must complete a separate Withdrawal Form for each account or plan number.
- If there is not a Beneficiary Account already established for my benefit, I should use the Death Benefit Claim Request. If the Beneficiary Account is already established for my benefit, I should use the Beneficiary Account Withdrawal Request rather than this form.
- If I am an Alternate Payee, I need to complete and submit an Alternate Payee QDRO Distribution Request rather than this Withdrawal Form.

Changes to My Request

Any changes to this Withdrawal Form must be crossed-out and initialed. If I do not initial all changes, this Withdrawal Form may be returned to me
for verification.

Incomplete or Inaccurate Information

In the event that any section of this Withdrawal Form is incomplete or inaccurate, Service Provider may not be able to process the transaction requested
on this Withdrawal Form. I may be required to complete a new form or provide additional or proper information before the transaction will be processed.

Section A: What is my personal information?

- · All information in this section must be completed.
- The name provided MUST match the name on file with Service Provider.
- Personal information will be kept confidential.
- · If I am a Non-Resident Alien, refer to the 'Non-Resident Alien or Other Certification' section of this Guide.
- I have confirmed the address on my account by accessing my account online at www.mass-smart.com. If the address on my account does not match the address provided in this section, there will be processing delays.
- If I require an address change, do NOT enter the new address in this section. I must complete the 'My Signature Notarization' section with
 my new address. In addition, I must have my signature notarized.

Section B: What is my reason for this withdrawal?

- I must designate only one withdrawal reason in order for my request to be processed. If more than one withdrawal reason is elected, this Withdrawal Form may be returned to me for further clarification.
- Once Service Provider has processed a withdrawal, it cannot be returned.
- The following is a brief explanation of each of the withdrawal reasons and associated requirements listed on this Withdrawal Form.

I have Separated from Employment/Retired

- I would check this box to request a withdrawal from my account due to my separation from employment/retirement from the employer/company sponsoring this Plan.
- I must indicate the date of separation from employment/retirement on the line provided.

I am requesting a Transfer

• I would check this box to request a transfer to another retirement provider under this Plan.

I am requesting my Required Minimum Distribution (Age 70½ or older)

- I must be separated from employment to be able to select this option and I must enter the date that I separated from employment on the line provided.
- I would check this box if I am age 70½ or older and I want to take a one-time withdrawal of my required minimum amount. I will be responsible for calculating my required minimum amount every year and completing this Withdrawal Form to request payment.
- If I would prefer to have my required minimum amount automatically calculated and sent to me each year, I must request an Automated Minimum Distribution Request form. Once the Automated Minimum Distribution Request form is completed and received by Service Provider, I will receive my required amount without additional paperwork.

Section C: What type of withdrawal and how much am I requesting?

- I must designate a type of withdrawal in order for my request to be processed.
- Once Service Provider has processed a withdrawal, it cannot be returned.
- · Certain fees, charges (including contingent deferred sales charge) and/or limitations may apply.
- Unless directed otherwise by the Plan or I, the withdrawal will be prorated against all available investment options and all available contribution sources.
- The following is a brief explanation of each type of withdrawal listed on this Withdrawal Form.

Payable to Me as a One-time Withdrawal

- I would check this box to have my withdrawal made payable to me and enter the requested amount.
- If I select the Net Amount box, the actual withdrawal amount will be greater than the withdrawal amount received to account for applicable income
 taxes and fees.
- If I select the Gross Amount box, applicable income taxes and fees will be withheld from the gross amount, resulting in an amount less than the requested amount. If both or neither check box is marked, the request will be processed as a Gross Amount.
- If I am electing a partial withdrawal, I must indicate the percent or amount in the lines provided.
- If I am electing this option for my Required Minimum Distribution, I must enter a dollar amount. Percentages are unavailable.
- If I am taking a withdrawal from a specific contribution source, I would enter it on the line provided. If I do not enter a contribution source, my withdrawal will be prorated against all of my available investment options and all available contribution sources.

100% Withdrawal With A Portion Payable to Me and the Remaining Balance as a Direct Rollover

- I would enter the requested amount to be paid to me and the remaining balance will be withdrawn as a direct rollover.
- If I select the Net Amount box, the actual withdrawal amount will be greater than the withdrawal amount received to account for applicable income
 taxes and fees.

- If I select the Gross Amount box, applicable income taxes and fees will be withheld from the gross amount, resulting in an amount less than the requested amount. If both or neither check box is marked, the request will be processed as a Gross Amount.
- An eligible rollover withdrawal may be paid directly to a Roth IRA. Mandatory Federal and State Income Tax withholding does not apply to this type of
 rollover. However, this withdrawal is subject to Federal and State Income Tax withholding and I am responsible for making tax payments. The taxable
 withdrawal will be reported on IRS Form 1099-R. Making an estimated tax payment to the IRS and an appropriate state authority at the time of this
 rollover may be one of the options to cover this tax liability. Where I deem appropriate, I will seek a consultation with my tax advisor.
- The rollover may not be completed if the acceptance letter and the form provide conflicting information. I may be contacted to provide additional information
- · Required Minimum Distributions are not eligible for rollover.

Rollover to an IRA or an Eligible Retirement Plan as a One-time Withdrawal

- It is my responsibility to determine if the IRA or an eligible retirement plan accepts eligible rollover withdrawals.
- I would check this box to have my withdrawal payable to an IRA or an eligible retirement plan or New Employer's Plan and enter the requested amount.
- The withdrawal will be prorated against all of my available investment options and all available contribution sources as allowed by IRS regulations.
- An eligible rollover withdrawal may be paid directly to a Roth IRA. Mandatory Federal and State Income Tax withholding does not apply to this type of
 rollover. However, this withdrawal is subject to Federal and State Income Tax withholding and I am responsible for making tax payments. The taxable
 withdrawal will be reported on IRS Form 1099-R. Making an estimated tax payment to the IRS and an appropriate state authority at the time of this
 rollover may be one of the options to cover this tax liability. Where I deem appropriate, I will seek a consultation with my tax advisor.
- The rollover may not be completed if the acceptance letter and the form provide conflicting information. I may be contacted to provide additional information.
- I must complete the Required Minimum Distribution information if I am age 70½ or older and I am requesting a 100% withdrawal as a direct rollover
 unless I have already satisfied my required minimum distribution for the year.
- · Required Minimum Distributions are not eligible for rollover.

Transfer to Another Retirement Provider under this Plan as a One-time Transfer

- I would check this box to have my withdrawal transferred to another retirement provider within the same Plan and enter the requested amount.
- The transfer will be prorated against all of my available investment options and all available contribution sources.
- I must attach a letter of acceptance from the other retirement provider under this Plan certifying that the amounts may be transferred and accepted by them.
- The transfer may not be completed if the acceptance letter and the form provide conflicting information. I may be contacted to provide additional information.

Periodic Installment Payments (This option is only available if I am 100% vested.)

- If I am requesting to establish a new periodic installment payment, I would check the box before "I am requesting to establish a new Periodic Installment Payment." I would then fill in the First Payment Processing Date, Frequency and Payment Type. See <u>Periodic Installment Payment Options</u> below for explanation of the options available.
- If I have an existing periodic installment payment and I would like to change the frequency or payment date, I would check the box before "I am making a change to an existing Periodic Installment Payment." I would then fill in the information that I want changed.
- If my request is to establish a new periodic installment payment but I would also like to take a one-time partial withdrawal, I would check the box before "I am also requesting a one-time withdrawal..." and enter the dollar amount or percentage on the line provided. I would then fill in the First Payment Processing Date, Frequency and Payment Type. See <u>Periodic Installment Payment Options</u> below for explanation of the options available.
- If I select the Net Amount box, the actual withdrawal amount will be greater than the withdrawal amount received to account for applicable income taxes and fees
- If I select the Gross Amount box, applicable income taxes and fees will be withheld from the gross amount, resulting in an amount less than the requested amount. If both or neither check box is marked, the request will be processed as a Gross Amount.

Periodic Installment Payment Options

First Payment Processing Date

- I must select a First Payment Processing Date. The First Payment Processing Date is the date the funds will be withdrawn from my account.
- I may choose any day between the 1st and the 28th for my First Payment Processing Date. If my chosen date falls on a non-business day (weekend, holiday, etc.) then my payment will distribute on the next available business day.
- Allow 5-10 business days from the First Payment Processing Date to receive the withdrawal.

Frequency

I must select the frequency of my payment from the available options.

Payment Type

Amount Certain (Gross Amount Only)

- I would select this option if I wish to receive specific dollar amount payments on an installment basis.
- The payments will continue until my account balance is zero.
- The number of payments I receive will vary depending on the performance of my underlying investment options.

Period Certain (Specific Number of Years)

- I would select this option if I wish to receive a set number of periodic installment payments.
- Payment amounts will depend on the account value, which may fluctuate depending upon my chosen investments' performance, the number of years I elect to receive payments and the frequency chosen.
- The payment amount will be calculated by dividing my current vested account balance by the number of remaining payments and is recalculated each time a payment is distributed; therefore, the amount of each payment typically differs. For example, if the payout is to be annually for 4 years, the initial payout amount will be equal to ¼ of my account balance. The second payment will be ½ of my balance. The third payment will be ½ and the final payment will be the remainder of the account balance, resulting in a zero account balance.

Interest Only Payments

- This option is only available to me if I have at least one fixed investment option.
- My payment will vary depending on the type and performance of the fixed investment options.
- My payment will continue until I reach age 70½, at which point my periodic installment payment option will be automatically converted to my required minimum distribution and withdrawals will be made at the same frequency as my interest only payments.

Section D: To whom do I want my withdrawal payable?

• It is my responsibility to make sure that the Trustee/Custodian/Provider information provided is accurate.

Rollover/Transfer

- · Proceeds will be made payable to the Trustee/Custodian/Provider listed in this section and will be sent to me at the address on my account.
- · This is an irrevocable election and I am responsible for forwarding these payments to the new Trustee/Custodian/Provider in a timely manner.
- Any attempt to provide an address for the new Trustee/Custodian/Provider in any other address section will not be acted upon.

Section E: How do I want my proceeds delivered?

- Certain delivery options are not available on all types of withdrawals.
- · Delivery of payment is based on completion of the withdrawal process, which includes receipt of a complete request in good order.
- Below is a description of each delivery option.

Rollover/Transfer Delivery Options

- Rollover/Transfer proceeds will be made payable to the Trustee/Custodian/Provider listed in the section above and will be sent to me at the
 address on my account.
- I must choose from the 2 delivery options listed in this section. If I do not select a delivery option for my rollover/transfer proceeds, they will be sent by USPS regular mail.

Check by USPS Regular Mail

- · Estimated delivery time is up to 5 business days.
- · No additional charge.

Check by Express Delivery

- Estimated delivery time is 1-2 business days.
- · A non-refundable charge of \$25.00 will be deducted, in addition to any withdrawal fees, for each transaction from my withdrawal check.
- For example, if I elected to make a full withdrawal with a portion payable to me and the remainder rolled over to an eligible plan, there will be 2 different transactions and I may be charged up to a total of \$50.00 for the Express delivery fees.
- · Available for delivery, Monday Friday, with no signature required upon delivery.
- If address is a P.O. Box, check will be sent by USPS Priority Mail and estimated delivery time is 2-3 business days.

Payable to Me Delivery Options

I must choose from the delivery options listed in this section. If I do not select a delivery option for my other proceeds, they will be sent by USPS regular mail.

Check by USPS Regular Mail

- Estimated delivery time is up to 5 business days.
- · No additional charge.
- Check(s) payable to me will be sent to the address on my account unless an address change is indicated in the 'My Signature Notarization' section
 of the form and is properly notarized.

Check by Express Delivery

- · Estimated delivery time is 1-2 business days.
- · A non-refundable charge of up to \$25.00 will be deducted, in addition to any withdrawal fees, for each transaction.
- For example, if I elected to make a full withdrawal with a portion payable to me and the remainder rolled over to an eligible plan, there will be 2 different transactions and I may be charged up to a total of \$50.00 for the Express delivery fees.
- · Not available for Periodic Installment Payments.
- · Available for delivery, Monday-Friday, with no signature required upon delivery.
- Check(s) made payable to me will be sent to the address on my account unless an address change is indicated in the 'My Signature Notarization' section of the form and is properly notarized.
- · If the address is a P.O. Box, the check will be sent by USPS Priority Mail and estimated delivery time is 2-3 business days.
- Delivery is not guaranteed to all areas.

Direct Deposit via New Automated Clearing House ("ACH")

- I would elect this option if I want my payment to be electronically deposited into my personal checking or savings account.
- Estimated delivery time is 2-3 business days.
- A non-refundable charge of up to \$15.00 will be deducted, in addition to any withdrawal fees, for each transaction.
- · Not available for Direct Rollovers/Transfers.
- Available for Periodic Installment Payments at no charge.
- If I have requested a periodic installment payment and my first payment processing date does not allow for the 10 day pre-notification process, I understand that my first payment will be sent by check to my address on my account.
- The name on my checking/savings account MUST match the name on file with Service Provider.
- For deposit into my checking account, I <u>MUST</u> attach a copy of a preprinted voided check for the receiving account. I may also attach a letter
 on financial institution letterhead, signed by a representative from the receiving institution, which indicates my name, checking account number and
 the ABA routing number.
- For deposit into my savings account, I <u>MUST</u> attach a letter on financial institution letterhead, signed by a representative from the receiving
 institution, which indicates my name, savings account number and the ABA routing number.
- · An ACH request can not be sent to a prepaid debit card, an IRA, or a business account.
- Any missing, incomplete, or inaccurate information will delay my withdrawal request.
- ACH credit can only be made into a United States financial institution.
- Any requests received referencing a foreign financial institution or referencing a United States financial institution with a further credit to an account
 associated with a foreign financial institution will be rejected.

General ACH Information

- · I authorize Service Provider to initiate credit entries and, if necessary, debit entries and adjustments for any credit entries in error.
- In addition, I authorize my financial institution, in the form of an electronic funds transfer, to credit and/or debit the same to such account.
- Service Provider will make payment in accordance with the direction I have specified on this Withdrawal Form until such time that I notify Service Provider in writing that I wish to cancel the ACH agreement.
- I must provide notice of cancellation at least 30 days prior to a payment date for the cancellation to be effective with respect to all of my subsequent payments.
- Service Provider reserves the right to terminate the ACH transfers for any reason and will notify me in the event of such termination by sending notice to my last known address on file with Service Provider.

- It is my obligation to notify Service Provider of any address or other changes affecting electronic fund transfers during my lifetime.
- · I am solely responsible for any consequences and/or liabilities that may arise out of my failure to provide such notification.
- By selecting the ACH method of delivery, I acknowledge that Service Provider is not liable for payments made by Service Provider in accordance with a properly completed Withdrawal Form.
- I am authorizing and directing my financial institution not to hold any overpayments made by Service Provider on my behalf, or on behalf of my estate or any current or future joint account holder, if applicable.
- ACH delivery is not available to a foreign financial institution or to a United States financial institution for subsequent transfer to a foreign financial institution.
- Any requests received containing foreign financial institution instructions will be rejected and require new ACH or check delivery instructions.

ACH for Periodic Installment Payments Only

- ACH is a form of electronic funds transfer by which Service Provider can transfer my payments directly to my financial institution.
- I should allow at least 15 days from the date Service Provider receives my properly completed Withdrawal Form to begin using ACH for my payments.
- Upon receipt of a properly completed Withdrawal Form, Service Provider will notify my financial institution of my ACH request. This is called the
 pre-notification process.
- The pre-notification process takes approximately 10 days.
- During the pre-notification process, my financial institution will confirm with Service Provider that the account and routing information I submitted is correct and that it will accept the ACH transfer.
- · After this confirmation is received, my payments will be transferred to my financial institution within 2 days of the first payment date.
- If my payments are withdrawn from investments that are subject to time delays upon withdrawal, the deposit to my financial institution may be delayed accordingly.
- In the event of a change to my periodic installment payment, my electronic funds transfer may be subject to delay and a check will be sent to my last known address on file with Service Provider.
- If my financial institution rejects the pre-notification, I will be notified and payments will be mailed to me via check until I submit new ACH instructions.
- As a result, it is important to notify Service Provider in writing of any changes to my mailing address.
- I may submit my new ACH instructions on the Direct Deposit (ACH) form which is available at www.mass-smart.com or by calling 1-877-457-1900.

Direct Deposit via Existing Automated Clearing House ("ACH")

- I have an existing ACH that has been on file for at least fifteen (15) days and I wish to use if for this Withdrawal request. If my ACH has not been established on my account for at least 15 days, I must have my signature notarized in the 'My Signature Notarization' section of this form.
- · Estimated delivery time is 2-3 business days.
- A non-refundable charge of up to \$15.00 will be deducted, in addition to any withdrawal fees, for each transaction.
- · Not available for Direct Rollovers/Transfers.
- · Available for Periodic Installment Payments at no charge.
- If I have requested a periodic installment payment and my first payment processing date does not allow for the 10 day pre-notification process, I understand that my first payment will be sent by check to my address on my account.

Wire Transfer

- · Estimated delivery time is 1-2 business days.
- · A non-refundable charge of up to \$40.00 will be deducted, in addition to any withdrawal fees, for each transaction.
- For example, if I elected to make a full withdrawal payable to me there will be 1 different transactions and I may be charged up to a total of \$40.00 for the Wire transfer delivery fees.
- · Not available for Direct Rollover/Periodic Installment/Transfer Payments.
- · Additional fees may apply at the receiving financial institution.
- I <u>MUST</u> verify the wire transfer information provided with the financial institution receiving these funds. Service Provider is not responsible for inaccurate wire transfer instructions.
- I also <u>MUST</u> attach a letter on financial institution letterhead signed by a representative of the receiving institution. The letter must include the following wire transfer information: Bank Name, complete Bank Mailing Address, including City, State and Zip Code, Account Name, Account Number, ABA Routing Number and 'For Further Credit to' Name and Account Number.

Section F: Non-Resident Alien or Other Certification

- If I am a non-resident alien, I must complete the 'Non-Resident Alien or Other Certification' section on this form.
- The withholding rate applicable to my payment is thirty percent (30%) unless a reduced rate applies because my country of residence has entered into a tax treaty with the U.S. and the treaty provides for reduced withholding rate or an exemption from withholding. In order to claim a treaty rate, I must complete the appropriate fields, tax treaty section, if applicable and provide a U.S. Taxpayer Identification Number. I may call 1-800-TAX-FORM (829-3676) or visit http://www.irs.gov for further information. If I need and as I see applicable, I will consult with my tax advisor to determine my appropriate tax withholding.

Section G: How will my income taxes be withheld?

- · Withdrawal withholding will vary depending on the type of withdrawal I am requesting.
- I have received and must read the attached 402(f) Notice of Special Tax Rules on Distributions, which provides additional income tax withholding
 information.
- If I do not have sufficient Federal or State Income Tax withheld from my withdrawal, I will be responsible for payment of estimated tax and/or may incur penalties under estimated tax rules.
- If applicable, I have attached IRS Form W-4P and/or my State's Income Tax withholding form to make tax elections when required. In the event these forms are required for my withdrawal and not submitted, Service Provider will withhold in accordance with applicable Federal and State regulations.
- If I need and as I see applicable, I will consult with my tax advisor to determine my appropriate tax withholding.

Exception From Early Withdrawal Penalty for Public Safety Officers

• If I am a public safety employee who separated from employment in or after the year in which I reach age 50, I am permitted to take a withdrawal from my governmental defined contribution plan without incurring the ten percent (10%) early withdrawal tax penalty. For purposes of this exception, I cannot separate from employment before I reach age 50, even if I wait until age 50 to take a withdrawal. For more information, I should refer to IRS Publication 575 or speak to my tax advisor.

Federal Income Tax Withholding

Generally, twenty percent (20%) mandatory Federal Income Tax withholding will apply to the taxable amount of all withdrawals paid directly to me unless an exception applies.

Early Withdrawal Penalty

• I may be subject to an additional ten percent (10%) tax penalty for withdrawals if I am under the age of 59½, unless another exception to the early withdrawal penalty applies.

Required Minimum Distributions (Age 701/2 or older)

- A ten percent (10%) Federal Income Tax withholding will apply to the taxable amount of my withdrawal, unless I elect to not have Federal Income
 Tax withheld.
- · If I wish to have additional Federal Income Taxes withheld, I may elect so by entering a percentage or dollar amount on the line provided.

Direct Rollovers

- · Direct rollovers are not subject to Federal Income Tax withholding.
- · A rollover of assets to a Roth IRA are subject to Federal Income Tax and will be reported as taxable income to me.
- · I am responsible for paying any income tax due on this withdrawal.

Transfers

· Transfers are not subject to Federal Income Tax withholding.

Periodic Installment Payments

- Twenty percent (20%) mandatory Federal Income Tax withholding will apply to the taxable amount of all amount certain or period certain periodic installment payments scheduled to continue for less than ten (10) years.
- If my periodic installment payments are payable over my life expectancy or are scheduled to continue for a period certain of more than ten (10) years, it is suggested that I complete and attach an IRS Form W-4P to this Withdrawal Form.
- If an IRS Form W-4P is not attached, Federal Income Tax withholding will be made as though I am married with three (3) allowances.
- I may obtain an IRS Form W-4P at http://www.irs.gov.

Income Tax Withholding Applicable to Payments Delivered Outside the U.S.

• If I am a U.S. citizen or U.S. resident alien and my payment is to be delivered outside the U.S. or its possessions, I may not elect out of Federal Income Tax withholding.

Income Tax Withholding for a Non-U.S. Person

- If I am a non-resident alien, I must complete the 'Non-Resident Alien or Other Certification' section of this form.
- The withholding rate applicable to my payment is thirty percent (30%) unless a reduced rate applies because my country of residence has entered
 into a tax treaty with the U.S. and the treaty provides for a reduced withholding rate or an exemption from withholding. In order to claim a treaty
 rate, I must complete the appropriate fields, tax treaty section, if applicable and provide a U.S. Taxpayer Identification Number. I may call 1-800-TAXFORM (829-3676) or visit http://www.irs.gov for further information. If I need and as I see applicable, I will consult with my tax advisor to determine
 my appropriate tax withholding.

State Income Tax Withholding

- If applicable, I will attach my State's Income Tax withholding form to make tax elections when required. In the event these forms are required for my withdrawal and not submitted, Service Provider will withhold in accordance with applicable state regulations.
- If I live in the state that mandates State Income Tax withholding, State Income Tax will be withheld. If I wish to have additional State Income Tax withheld, I may elect so by entering a percentage or dollar amount on the line provided.
- Certain states allow an election for no State Income Tax withholding depending on the reason and type of withdrawal I have selected. For these states only, State Income Tax will be withheld unless I properly elect otherwise on the form.
- Certain states do not require mandatory withholding but allow to elect State Income Tax withholding depending on the reason and type of withdrawal I have selected. If I elect this, State Income Tax will be withheld based on a default rate/rules provided by the state of my residence. I may elect to have an additional State Income Tax withheld by entering a percentage or a dollar amount on the line provided.
- · For more information and applicable forms or documentation that may be required for my state, refer to the appropriate state tax authority.

Section H: Signatures and Consent

Handwritten signatures are required on this form. Electronic signatures will not be accepted and will result in a significant delay. My Consent

- · My signature and the date of my signature are required.
- I attest to receiving, reading, understanding and agreeing to all provisions of this Withdrawal Form Request, the Participant Withdrawal Guide and the 402(f) Notice of Special Tax Rules on Distributions.

My Signature Notarization

Direct Deposit via New ACH or Wire Transfer

• If I have requested for my withdrawal to be delivered Direct Deposit via New ACH or as a Wire Transfer or if I have an existing ACH that was established less than 15 days ago, I must have my signature notarized. If my signature is not notarized or if the required documentation is missing, a check will be sent to address of record.

Permanent Address Change

- I would check this box if I would like for Service Provider to update the address on file to this new permanent address. If I am requesting a check, I understand that it will be mailed to this address.
- · I must notify my employer of my address change.
- · Any changes to my address must be notarized .

Section I: Where should I send this form?

- · Once I have completed this Withdrawal Form, including obtaining all signatures, I must forward it according to the instructions listed in this section.
- If I have elected to upload or fax this Withdrawal Form to Service Provider, I need to allow 2-4 hours for receipt before I check on the status.
- We will not accept hand delivered forms at Express Mail addresses.

Required Information

Important Note

- Although every effort is made to keep the information in this Guide current, it is subject to change without notice. Federal, state, and local tax laws may be revised, and new Plan provisions may be adopted by the Plan. For the most up to date version of this Guide, please visit the website at www.mass-smart.com or call Client Service at 1-877-457-1900.
- Access to the Voice Response System or the website may be limited or unavailable during periods of peak demand, market volatility, systems
 upgrades, maintenance or for other reasons.
- For more information about available investment options, including fees and expenses, I may obtain applicable prospectuses and/or disclosure documents regarding Plan investments and fees available from my Plan administrator and/or Plan Service representative. Read them carefully before investing.

402(f) NOTICE OF SPECIAL TAX RULES ON DISTRIBUTIONS

YOUR ROLLOVER OPTIONS

You are receiving this notice because all or a portion of a payment you are receiving from Massachusetts Deferred Compensation SMART Plan - Mandatory OBRA (the "Plan") is eligible to be rolled over to an IRA or an employer plan. This notice is intended to help you decide whether to do such a rollover.

This notice describes the rollover rules that apply to payments from the Plan that are not from a designated Roth account (a type of account with special tax rules in some employer plans). If you also receive a payment from a designated Roth account in the Plan, you will be provided a different notice for that payment, and the Plan administrator or the payor will tell you the amount that is being paid from each account.

Rules that apply to most payments from a plan are described in the "General Information About Rollovers" section. Special rules that only apply in certain circumstances are described in the "Special Rules and Options" section.

GENERAL INFORMATION ABOUT ROLLOVERS

How can a rollover affect my taxes?

You will be taxed on a payment from the Plan if you do not roll it over. If you are under age 59½ and do not do a rollover, you will also have to pay a 10% additional income tax on early distributions (unless an exception applies). However, if you do a rollover, you will not have to pay tax until you receive payments later and the 10% additional income tax will not apply if those payments are made after you are age 59½ (or if an exception applies).

Where may I roll over the payment?

You may roll over the payment to either an IRA (an individual retirement account or individual retirement annuity) or an employer plan (a tax-qualified plan, section 403(b) plan, or governmental section 457(b) plan) that will accept the rollover. The rules of the IRA or employer plan that holds the rollover will determine your investment options, fees, and rights to payment from the IRA or employer plan (for example, no spousal consent rules apply to IRAs and IRAs may not provide loans). Further, the amount rolled over will become subject to the tax rules that apply to the IRA or employer plan.

How do I do a rollover?

There are two ways to do a rollover. You can do either a direct rollover or a 60-day rollover.

If you do a direct rollover, the Plan will make the payment directly to your IRA or an employer plan. You should contact the IRA sponsor or the administrator of the employer plan for information on how to do a direct rollover.

If you do not do a direct rollover, you may still do a rollover by making a deposit into an IRA or eligible employer plan that will accept it. You will have 60 days after you receive the payment to make the deposit. If you do not do a direct rollover, the Plan is required to withhold 20% of the payment for federal income taxes (up to the amount of cash and property received other than employer stock). This means that, in order to roll over the entire payment in a 60-day rollover, you must use other funds to make up for the 20% withheld. If you do not roll over the entire amount of the payment, the portion not rolled over will be taxed and will be subject to the 10% additional income tax on early distributions if you are under age 59½ (unless an exception applies).

How much may I roll over?

If you wish to do a rollover, you may roll over all or part of the amount eligible for rollover. Any payment from the Plan is eligible for rollover, except:

- Certain payments spread over a period of at least 10 years or over your life or life expectancy (or the lives or joint life expectancy of you and your beneficiary)
- Required minimum distributions after age 70½ (or after death)
- Hardship distributions
- ESOP dividends
- · Corrective distributions of contributions that exceed tax law limitations
- Loans treated as deemed distributions (for example, loans in default due to missed payments before your employment ends)
- · Cost of life insurance paid by the Plan
- Payments of certain automatic enrollment contributions requested to be withdrawn within 90 days of the first enrollment.
- Amounts treated as distributed because of a prohibited allocation of S corporation stock under an ESOP (also, there will generally be adverse tax consequences if you roll over a distribution of S corporation stock to an IRA).

The Plan administrator or the payor can tell you what portion of a payment is eligible for rollover.

If I don't do a rollover, will I have to pay the 10% additional income tax on early distributions?

If you are under age 59½, you will have to pay the 10% additional income tax on early distributions for any payment from the Plan (including amounts withheld for income tax) that you do not roll over, unless one of the exceptions listed below applies. This tax is in addition to the regular income tax on the payment not rolled over.

The 10% additional income tax does not apply to the following payments from the Plan:

- Payments made after you separate from service if you will be at least age 55 in the year of the separation
- Payments that start after you separate from service if paid at least annually in equal or close to equal amounts over your life or life expectancy (or the lives or joint life expectancy of you and your beneficiary)
- Payments from a governmental defined benefit pension plan made after you separate from service if you are a public safety employee and you are at least age 50 in the year of the separation
- Payments made due to disability
- · Payments after your death
- Payments of ESOP dividends
- Corrective distributions of contributions that exceed tax law limitations
- Cost of life insurance paid by the Plan
- Payments made directly to the government to satisfy a federal tax levy
- Payments made under a qualified domestic relations order (QDRO)
- Payments up to the amount of your deductible medical expenses
- Certain payments made while you are on active duty if you were a member of a reserve component called to duty after September 11, 2001 for more than 179 days
- Payments of certain automatic enrollment contributions requested to be withdrawn within 90 days of the first contribution.

If I do a rollover to an IRA, will the 10% additional income tax apply to early distributions from the IRA?

If you receive a payment from an IRA when you are under age 59½, you will have to pay the 10% additional income tax on early distributions from the IRA, unless an exception applies. In general, the exceptions to the 10% additional income tax for early distributions from an IRA are the same as the exceptions listed above for early distributions from a plan. However, there are a few differences for payments from an IRA, including:

- There is no exception for payments after separation from service that are made after age 55.
- The exception for qualified domestic relations orders (QDROs) does not apply (although a special rule applies under which, as part of a divorce or separation agreement, a tax-free transfer may be made directly to an IRA of a spouse or former spouse).
- The exception for payments made at least annually in equal or close to equal amounts over a specified period applies without regard to whether you have had a separation from service.
- There are additional exceptions for (1) payments for qualified higher education expenses, (2) payments up to \$10,000 used in a qualified first-time home purchase, and (3) payments for health insurance premiums after you have received unemployment compensation for 12 consecutive weeks (or would have been eligible to receive unemployment compensation but for self-employed status).

Will I owe State income taxes?

This notice does not describe any State or local income tax rules (including withholding rules).

SPECIAL RULES AND OPTIONS

If your payment includes after-tax contributions

After-tax contributions included in a payment are not taxed. If a payment is only part of your benefit, an allocable portion of your after-tax contributions included in the payment, so you cannot take a payment of only after-tax contributions. However, if you have pre-1987 after-tax contributions maintained in a separate account, a special rule may apply to determine whether the after-tax contributions are included in a payment. In addition, special rules apply when you do a rollover, as described below.

You may roll over to an IRA a payment that includes after-tax contributions through either a direct rollover or a 60-day rollover. You must keep track of the aggregate amount of the after-tax contributions in all of your IRAs (in order to determine your taxable income for later payments from the IRAs). If you do a direct rollover of only a portion of the amount paid from the Plan and at the same time the rest paid to you, the portion directly rolled over consists first of the amount that would be taxable if not rolled over. For example, assume you are receiving a distribution of \$12,000, of which \$2,000 is after-

tax contributions. In this case, if you directly roll over \$10,000 to an IRA that is not a Roth IRA, no amount is taxable because the \$2,000 amount not directly rolled over is treated as being after-tax contributions. If you do a direct rollover of the entire amount paid from the Plan to two or more destinations at the same time, you can choose which destination receives the after-tax contributions.

If you do a 60-day rollover to an IRA of only a portion of the payment made to you, the after-tax contributions are treated as rolled over last. For example, assume you are receiving a distribution of \$12,000, of which \$2,000 is aftertax contributions, and no part of the distribution is directly rolled over. In this case, if you roll over \$10,000 to an IRA that is not a Roth IRA in a 60-day rollover, no amount is taxable because the \$2,000 amount not rolled over is treated as being after-tax contributions.

You may roll over to an employer plan all of a payment that includes after-tax contributions, but only through a direct rollover (and only if the receiving plan separately accounts for after-tax contributions and is not a governmental section 457(b) plan). You can do a 60-day rollover to an employer plan of part of a payment that includes after-tax contributions, but only up to the amount of the payment that would be taxable if not rolled over.

If you miss the 60-day rollover deadline

Generally, the 60-day rollover deadline cannot be extended. However, the IRS has the limited authority to waive the deadline under certain extraordinary circumstances, such as when external events prevented you from completing the rollover by the 60-day rollover deadline. To apply for a waiver, you must file a private letter ruling request with the IRS. Private letter ruling requests require the payment of a nonrefundable user fee. For more information, see IRS Publication 590-A, Contributions to Individual Retirement Arrangements (IRAs).

If your payment includes employer stock that you do not roll over

If you do not do a rollover, you can apply a special rule to payments of employer stock (or other employer securities) that are either attributable to after-tax contributions or paid in a lump sum after separation from service (or after age 59½, disability, or the participant's death). Under the special rule, the net unrealized appreciation on the stock will not be taxed when distributed from the Plan and will be taxed at capital gain rates when you sell the stock. Net unrealized appreciation is generally the increase in the value of employer stock after it was acquired by the Plan. If you do a rollover for a payment that includes employer stock (for example, by selling the stock and rolling over the proceeds within 60 days of the payment), the special rule relating to the distributed employer stock will not apply to any subsequent payments from the IRA or employer plan. The Plan administrator can tell you the amount of any net unrealized appreciation.

If you have an outstanding loan that is being offset

If you have an outstanding loan from the Plan, your Plan benefit may be offset by the amount of the loan, typically when your employment ends. The loan offset amount is treated as a distribution to you at the time of the offset and will be taxed (including the 10% additional income tax on early distributions, unless an exception applies) unless you do a rollover in the amount of the loan offset to an IRA or employer plan prior to the due date (including extensions) for your tax return filing for the taxable year in which the offset amount was distributed.

If you were born on or before January 1, 1936

If you were born on or before January 1, 1936 and receive a lump sum distribution that you do not roll over, special rules for calculating the amount of the tax on the payment might apply to you. For more information, see IRS Publication 575, Pension and Annuity Income.

If your payment is from a governmental section 457(b) plan

If the Plan is a governmental section 457(b) plan, the same rules described elsewhere in this notice generally apply, allowing you to roll over the payment to an IRA or an employer plan that accepts rollovers. One difference is that, if you do not do a rollover, you will not have to pay the 10% additional income tax on early distributions from the Plan even if you are under age 59½ (unless the payment is from a separate account holding rollover contributions that were made to the Plan from a tax-qualified plan, a section 403(b) plan, or an IRA). However, if you do a rollover to an IRA or to an employer plan that is not a governmental section 457(b) plan, a later distribution made before age 59½ will be subject to the 10% additional income tax on early distributions (unless an exception applies). Other differences are that you cannot do a rollover if the payment is due to an "unforeseeable emergency" and the special rules under "If your payment includes employer stock that you do not roll over" and "If you were born on or before January 1, 1936" do not apply.

If you are an eligible retired public safety officer and your pension payment is used to pay for health coverage or qualified long-term care insurance

If the Plan is a governmental plan, you retired as a public safety officer, and your retirement was by reason of disability or was after normal retirement age, you can exclude from your taxable income plan payments paid directly as premiums to an accident or health plan (or a qualified long-term care insurance contract) that your employer maintains for you, your spouse, or your dependents, up to a maximum of \$3,000 annually. For this purpose, a public safety officer is a law enforcement officer, firefighter, chaplain, or member of a rescue squad or ambulance crew.

If you roll over your payment to a Roth IRA

If you roll over a payment from the Plan to a Roth IRA, a special rule applies under which the amount of the payment rolled over (reduced by any aftertax amounts) will be taxed. However, the 10% additional income tax on early distributions will not apply (unless you take the amount rolled over out of the Roth IRA within 5 years, counting from January 1 of the year of the rollover).

If you roll over the payment to a Roth IRA, later payments from the Roth IRA that are qualified distributions will not be taxed (including earnings after the rollover). A qualified distribution from a Roth IRA is a payment made after you are age 59½ (or after your death or disability, or as a qualified first-time homebuyer distribution of up to \$10,000) and after you have had a Roth IRA for at least 5 years. In applying this 5-year rule, you count from January 1 of the year for which your first contribution was made to a Roth IRA. Payments from the Roth IRA that are not qualified distributions will be taxed to the extent of earnings after the rollover, including the 10% additional income tax on early distributions (unless an exception applies). You do not have to take required minimum distributions from a Roth IRA during your lifetime. For more information, see IRS Publication 590-A, Contributions to Individual Retirement Arrangements (IRAs) and IRS Publication 590-B, Distributions from Individual Retirement Arrangements (IRAs).

If you do a rollover to a designated Roth account in the Plan

You cannot roll over a distribution to a designated Roth account in another employer's plan. However, you can roll the distribution over into a designated Roth account in the distributing Plan. If you roll over a payment from the Plan to a designated Roth account in the Plan, the amount of the payment rolled over (reduced by any after-tax amounts directly rolled over) will be taxed. However, the 10% additional tax on early distributions will not apply (unless you take the amount rolled over out of the designated Roth account within the 5-year period that begins on January 1 of the year of the rollover).

If you roll over the payment to a designated Roth account in the Plan, later payments from the designated Roth account that are qualified distributions will not be taxed (including earnings after the rollover). A qualified distribution from a designated Roth account is a payment made both after you are age 59½ (or after your death or disability) and after you have had a designated Roth account in the Plan for at least 5 years. In applying this 5-year rule you count from January 1 of the year your first contribution was made to the designated Roth account. However, if you made a direct rollover to a designated Roth account in the Plan from a designated Roth account in a plan of another employer, the 5-year period begins on January 1 of the year you made the first contribution to the designated Roth account in the Plan or, if earlier, to the designated Roth account in the plan of the other employer. Payments from the designated Roth account that are not qualified distributions will be taxed to the extent of earnings after the rollover, including the 10% additional income tax on early distributions (unless an exceptions applies).

If you are not a plan participant

Payments after death of the participant. If you receive a distribution after the participant's death that you do not roll over, the distribution will generally be taxed in the same manner described elsewhere in this notice. However, the 10% additional income tax on early distributions and the special rules for public safety officers do not apply, and the special rule described under the section "If you were born on or before January 1, 1936" applies only if the participant was born on or before January 1, 1936.

If you are a surviving spouse. If you receive a payment from the Plan as the surviving spouse of a deceased participant, you have the same rollover options that the participant would have had, as described elsewhere in this notice. In addition, if you choose to do a rollover to an IRA, you may treat the IRA as your own or as an inherited IRA. An IRA you treat as your own is treated like any other IRA of yours, so that payments made to you before you are age 591/2 will be subject to the 10% additional income tax on early distributions (unless an exception applies) and required minimum distributions from your

IRA do not have to start until after you are age 70½. If you treat the IRA as an inherited IRA, payments from the IRA will not be subject to the 10% additional income tax on early distributions. However, if the participant had started taking required minimum distributions, you will have to receive required minimum distributions from the inherited IRA. If the participant had not started taking required minimum distributions from the Plan, you will not have to start receiving required minimum distributions from the inherited IRA until the year the participant would have been age 70½.

If you are a surviving beneficiary other than a spouse. If you receive a payment from the Plan because of the participant's death and you are a designated beneficiary other than a surviving spouse, the only rollover option you have is to do a direct rollover to an inherited IRA. Payments from the inherited IRA will not be subject to the 10% additional income tax on early distributions. You will have to receive required minimum distributions from the inherited IRA.

<u>Payments under a qualified domestic relations order</u>. If you are the spouse or former spouse of the participant who receives a payment from the Plan under a qualified domestic relations order (QDRO), you generally have the same options the participant would have (for example, you may roll over the payment to your own IRA or an eligible employer plan that will accept it). Payments under the QDRO will not be subject to the 10% additional income tax on early distributions.

If you are a nonresident alien

If you are a nonresident alien and you do not do a direct rollover to a U.S. IRA or U.S. employer plan, instead of withholding 20%, the Plan is generally required to withhold 30% of the payment for federal income taxes. If the amount withheld exceeds the amount of tax you owe (as may happen if you do a 60-day rollover), you may request an income tax refund by filing Form 1040NR and attaching your Form 1042-S. See Form W-8BEN for claiming that you are entitled to a reduced rate of withholding under an income tax treaty. For more information, see also IRS Publication 519, *U.S. Tax Guide for Aliens*, and IRS Publication 515, *Withholding of Tax on Nonresident Aliens and Foreign Entities*.

Other special rules

If a payment is one in a series of payments for less than 10 years, your choice whether to make a direct rollover will apply to all later payments in the series (unless you make a different choice for later payments). If your payments for the year are less than \$200 (not including payments from a designated Roth account in the Plan), the Plan is not required to allow you to do a direct rollover and is not required to withhold for federal income taxes. However, you may do a 60-day rollover. Unless you elect otherwise, a mandatory cash-out of more than \$1,000 (not including payments from a designated Roth account in the Plan) will be directly rolled over to an IRA chosen by the Plan administrator or the payor. A mandatory cash-out is a payment from a plan to a participant made before age 62 (or normal retirement age, if later) and without consent, where the participant's benefit does not exceed \$5,000 (not including any amounts held under the plan as a result of a prior rollover made to the plan).

You may have special rollover rights if you recently served in the U.S. Armed Forces. For more information, see IRS Publication 3, *Armed Forces' Tax Guide*.

Postponement of Distribution Notice

If you elect to defer your distribution, the Plan will not make a distribution to you without your consent until required by the terms of the Plan or by law. If you elect to defer your distribution, your vested account balance will continue to experience investment gains, losses and Plan expenses. As a result, the value of your vested account balance ultimately distributed to you could be more or less than the value of your current vested account balance. In determining the economic consequences of postponing your distribution, you should compare the administration cost and investment options (including fees) applicable to your vested account balance in the Plan if you postpone your distribution to the costs and options you may obtain with investment options outside the plan.

Upon distribution of your vested account balance from the Plan, you will be taxed (except to the extent your vested account balance consists of after-tax contributions or qualified amounts held in a ROTH money source) on your vested account balance at the time of the distribution if you do not rollover your balance. As explained in greater detail in the 402(f) Notice of Special Tax Rules on Distributions, you can roll over your distribution directly or you may receive your distribution and roll it over within 60 days to avoid current taxation and to continue to have the opportunity to accumulate tax-deferred earnings. There are many complex rules relating to rollovers, and you

should read the 402(f) Notice of Special Tax Rules on Distributions carefully before deciding whether a rollover is desirable in your circumstances. You should also note that a 10% penalty tax may apply to distributions made before you reach age 59½, unless another exception applies.

If you defer your distribution of your vested account balance, you may invest in the investment options available to active employees. If you do not defer distribution of your vested account balance, the currently available investment options in the Plan may not be generally available on similar terms outside the Plan. Fees and expenses (including administrative or investment related fees) outside the Plan may be different from fees and expenses that apply to your vested account balance in the Plan. For more information about fees, expenses, and currently available Plan investment options, including investment related fees, refer to the prospectuses and/or disclosure documents regarding Plan investments and fees available from your Plan administrator and/or Plan service representative.

When considering whether to defer your distribution, carefully review the Plan Document and/or Plan's Summary Plan Description, including the sections on timing of distributions and available distributions.

FOR MORE INFORMATION

You may wish to consult with the Plan administrator or payor, or a professional tax advisor, before taking a payment from the Plan. Also, you can find more detailed information on the federal tax treatment of payments from employer plans in: IRS Publication 575, Pension and Annuity Income; IRS Publication 590-A, Contributions to Individual Retirement Arrangements (IRAs); IRS Publication 590-B, Distributions from Individual Retirement Arrangements (IRAs); and IRS Publication 571, Tax-Sheltered Annuity Plans (403(b) Plans). These publications are available from a local IRS office, on the web at www.irs.gov, or by calling 1-800-TAX-FORM.