

*A newsletter for  
our customers*

# High Lights

Wakefield Municipal Gas & Light Department • Spring 2007 Vol. 23, No. 1

## WMGLD Customers Help Mission of Deeds

For the past three years, the WMGLD has collected bedding for the Mission of Deeds, a Reading-based nonprofit organization that provides furniture and household items to local people in need. The collection drive is held during the holiday season, and each year, WMGLD customers generously donate several truckloads of new twin and full size bedding.

This year, for the first time, the WMGLD also sponsored a Buy-a-Bed program for elementary school children to enable them to buy beds for other children in need. Thanks to the generosity of the third and fourth graders at the Greenwood and Walton Schools, Mission of Deeds was able to purchase five beds for area families.

Since its inception, Mission of Deeds has provided furniture to over 3,700 area households based on referrals from social workers and clergy.



*WMGLD Manager William J. Wallace, third from right, recently visited Mission of Deeds. During his visit, Manager Wallace had an opportunity to tour the Reading facility and to meet with volunteers and staff members.*

*Mission of Deeds continued to back*

## Dig Safe

Safe digging is everyone's responsibility, whether the project involves extensive excavation or a simple posthole-digging project. It's also the law - Massachusetts law requires that anyone who digs must notify utility companies before they begin any work.

Digging can also be dangerous if you don't know where underground utilities are located.

To make the process easier for property owners and contractors alike, Dig Safe System, Inc., a communication network that assists excavators, contractors and property owners in complying with state law, notifies member companies of proposed excavation projects through its Dig Safe® program. Member utilities respond to the work area and identify and mark the location of underground facilities.

When a caller notifies Dig Safe at 1-888-DIG-SAFE (1-888-344-7233), the caller provides the necessary information about the project and is given a permit number as proof of notification. Advance notice of at least 72 hours must be given. The caller or their contractor should then pre-mark the area with flags, white paint or stakes to identify the boundaries of the project.

The call center electronically sends the information to member utilities that own or maintain buried facilities in the excavation area. Member utilities, or their contracted private locators, go to the site and use paint, stakes or flags to identify the location of buried facilities. Color-coding is used to identify the type of underground facilities.

Once the facilities are marked, digging can begin.

*Dig Safe continued to back*

## WMGLD Rebates and Incentives

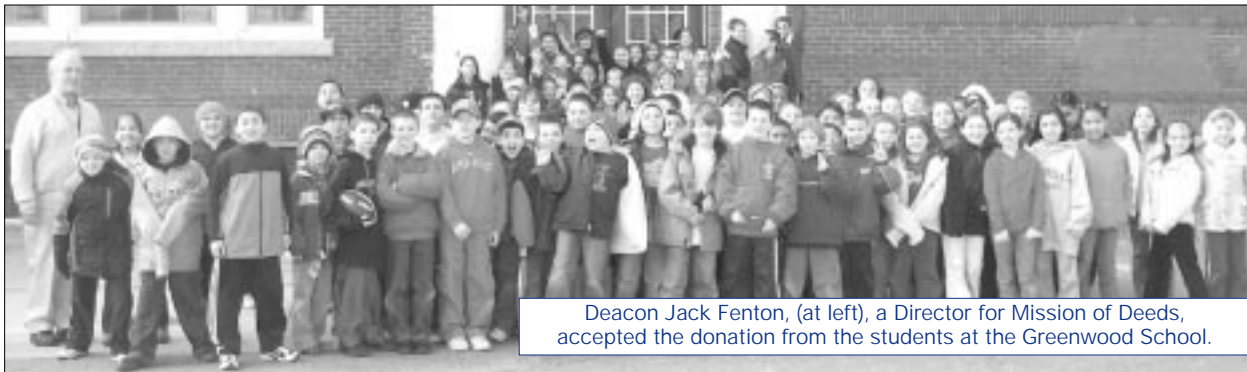
Spring not only brings warmer weather, it often signals the start of home improvement projects. If you're thinking about buying new appliances or making improvements to your home, such as adding insulation or replacing your windows, make sure you check out the WMGLD incentive and rebate program.

Available to residential customers, the incentive and rebate program offers an opportunity to save money by making specific home repairs after an energy audit is performed and/or by purchasing energy efficient appliance and thermostats, including Energy Star-rated programmable setback thermostats, refrigerators, dishwashers, clothes washers and hot water heaters.

To find out more about the rebates and incentives, including all restrictions, call the WMGLD at (781) 246-6363 or visit the website at [www.wmgld.com](http://www.wmgld.com).

## Commissioners Elected

Commissioner Gilbert J. McCarthy was re-elected to his ninth term on the WMGLD Board of Light Commissioners, while Commissioner Stephen J. McGrail was elected to his first term on the Board during the recent Town elections. Commissioner McCarthy was first elected to the Board in 1980; Commissioner McGrail was appointed to the Board in 2006 to serve the remainder of the unexpired term of former Commissioner Eugene J. Sullivan, Jr.



## Don't Forget About Direct Payment!

**D**irect payment is a great way to pay your bill each month without writing a check, mailing it to the WMGLD, or bringing it directly to the WMGLD business office.

Signing up for Direct payment of WMGLD bills is easy. Customers can download and print out an application on the website, [www.wmgld.com](http://www.wmgld.com), which they can drop off at the WMGLD office at 9 Albion Street, Wakefield. Or, they can come to the office to fill out an application. Once the application is submitted and all the necessary information is obtained, the WMGLD will process the application through the customer's bank. Since this usually takes two weeks, customers should pay their monthly bill as usual until they receive notification from the WMGLD.

Direct payment will not begin until the second billing after the enrollment because of the length of time in the billing cycle and Federal Reserve requirements.

Customers have two weeks to review the bill each month before the information is sent to the bank for payment.

Additional information about the direct payment program can be obtained by calling the WMGLD Business Office at (781) 246-6363.



Third and fourth grade students at the Walton School recently donated money to buy three beds for Mission of Deeds. WMGLD Electric Division Superintendent Dan Flynn (seated among the students) and Mission of Deeds Director Bruce Murison, (kneeling at right), accepted the donation from the students and Principal Deborah Collura, (at left) during a recent visit to the school.

## Save Energy by Buying Energy Star Lighting Products

**W**MGLD residential customers can save money and energy on select lighting programs through the Energy Stars Light Catalog Program, [www.estarlights.com](http://www.estarlights.com), an internet storefront that offers Energy Star lighting products at reduced prices, ranging from \$2 to \$4 off bulbs, \$10 off exterior fixtures, \$15 off interior fixtures, and \$20 off torchieres.

This opportunity is only available to customers of the 21 participating utilities and service providers that sponsor the program, including the WMGLD.

To order through the Internet storefront or catalog, the bill-to and ship-to addresses must be in Connecticut, Massachusetts or Rhode Island. Customers must provide their residential electric account number at checkout to verify their status as a customer of one of the sponsoring utilities.

WMGLD customers can order up to six light bulbs and six light fixtures/lamps per calendar year.

In addition to placing an order through the Internet, at [www.estarlights.com](http://www.estarlights.com) WMGLD customers can also order by phone by calling 800-473-9150. A link is also provided on the WMGLD website at [www.wmgld.com](http://www.wmgld.com) by clicking on "Light Program."

For additional information about the WMGLD, please call (781) 246-6363, or visit the website at [www.wmgld.com](http://www.wmgld.com).

### DIG SAFE continued from front page

This free service is funded entirely by the member utility companies, including the WMGLD. In Massachusetts, all gas, electric, telephone, cable television, and water companies are required to participate. Additional information about Dig Safe can be obtained on the WMGLD website, [www.wmgld.com](http://www.wmgld.com), or on the Dig Safe website at [www.digsafe.com](http://www.digsafe.com). Information can also be obtained by calling Dig Safe at 1-888-DIG-SAFE (1-888-344-7233).

Before you dig . . . Call Dig Safe® . . . 1-888-DIG-SAFE®



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*Visit our Web Site*

FOR INFORMATION ABOUT THE WMGLD,  
VISIT OUR WEB SITE AT [www.wmgld.com](http://www.wmgld.com)



Wakefield Municipal Gas & Light Department - 9 Albion Street, Wakefield, MA 01880 • 781-246-6363